

# TaiRox™ Tech Note

## A 32-bit Excel Error Message

An error message can appear when importing Excel spreadsheets in programs such as Update Orders, one of the programs in the Productivity Tools Product.



The program is looking for 32-bit components for Office 12 (Excel 2007). **Why as old as Office 12?** Many TaiRox products support older Sage 300 versions, as far back as 2012.

If you are using a newer version of Office (64-bit or 32-bit), Microsoft provides an Access Connectivity Engine component (ACE) you can download and install. **What is an ACE?** When a new version of Excel is released by MS that is incompatible in some way, MS provides an ACE for programs written to the earlier standard. The registry entry for an ACE is shown below. Research "Excel 2007 ACE" for more information.

